Dear Customer

Brexit Preparation

I am writing to let you know the actions that Flowstore Systems are taking to mitigate any potential disruptions to the supply chain as a result of a disorderly exit by the UK from the European Union in March 2019.

The greatest risk foreseen will be potential delays at the UK border which will affect the continuity of supply from EU suppliers and to our EU customers.

In order to ensure a continuity of supply to our customers, Flowstore has instigated the following measures and actions:

- The materials used in most of our product ranges are predominantly supplied and manufactured from either South Korea or here in the UK, and hence are not affected by any possible EU custom disruptions.

- Flowstore has already begun the process of increasing the inventory of products within our UK distribution centre here in Hayes. Currently Flowstore has increased its stock holding by 25% when compared to last year.

- In order to manage the shipping and customs clearance operations on their behalf, Flowstore appoint multiple customs agents located in various ports throughout Britain. These customs agents are already registered with the Economic Operator Registration and Identification (EORI) numbers required to ensure faster custom clearance.

- Although the head quarters for Flowstore is located within the UK, Flowstore partner with various sister companies throughout the world. Using these distribution networks and established warehouses, Flowstore can source products directly from within the EU.

We appreciate the business with all our customers. Please be assured that we will do what we can to minimise the impact to the supply of products during these potentially turbulent times.

Yours faithfully

AUSTEN JONAS
Managing Director